

Freshcare *Training Made Simple*

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It is a requirement of Australian food supply chains that a farm business producing fresh produce achieves certification to a recognised food safety and quality program. This is also a pre-requisite for any farm business that supplies produce to the major retailers in order to meet the base certification standards for HARPS.

Currently there are three options available in Australia – GlobalGAP, SQF and Freshcare – with Freshcare being the only industry-owned system designed in Australia for Australian farmers. Freshcare offers flexible, practical training options to ensure participants have a full understanding of the relevant program requirements. All courses include practical application techniques and detailed examples on what needs to be implemented and prepared to demonstrate assurance outcomes and compliance at audit.

Face-to-face training — Price varies

This training option is delivered by qualified third-party trainers who are there to provide tailored support and guide you through a streamlined process from initial program registration, all the way to certification. Training usually starts as a one-day face-to-face workshop with multiple participants or a one-on-one session. Trainers can then follow up with an on-site visit or provide further support by phone or email to help you interpret and apply the program requirements to your business. This support can be negotiated with the Trainer directly, to provide an outcome that is designed to suit your individual needs. Each trainer sets their own fees to deliver the Face-to-Face training so it's a good idea to contact a couple of trainers to get a quote based on your needs – they may do a discount to train multiple staff at once or to combine your training with another local business. Visit www.freshcare.com.au/search-directory/training to find an authorised trainer.

eLearning — \$880 per person

A relatively new option, Freshcare eLearning provides a self-paced, online-only training option with user-friendly, on demand access to program modules and resources. eLearning trainees have 12 months access to materials for course completion, or to review and reference as required.

A dedicated eLearning support officer and qualified trainers are on hand to help you through the course when needed and to sign-off your course completion. Visit www.freshcare.com.au/elearning to find out more and register for access to eLearning.

Assurance Essentials — \$495 per person

In partnership with Satinbird Education, Freshcare has developed the Assurance Essentials (AE) online training course to support building knowledge and skills in the areas of records management, training, & development, food contamination, traceability, and audit processes.

AE will upskill staff who are not directly responsible for the management of the Freshcare Program, but whose role requires them to have a general understanding of business operations and be vigilant about food safety potential risk areas.

The AE course costs \$495 per person and comprises 5 learning Units + Introduction:

- Each Unit in the course takes approximately 2 hours to complete
- The Units can be done in any order and at your own pace
- Enrolments are valid for 12 months
- The material contains both custom and public domain video content to assist your learning

Visit www.satinbird.au/courses/assurance-essentials to enrol for the Assurance Essentials program or to discuss a bulk discount.



For further program info about these *training options* visit:
web www.freshcare.com.au/training